



QUALITY POLICY

Focus on the needs of our services users and satisfaction of our business partners with the work carried out, speed and quality of realized deliveries of products and services, are the most important values according to which company Multisoft d.o.o. measures and determines its overall success.

Vision: To become regional leader for provision of digital marketing services with the use and development of own applications and tools.

Mission: Education and certification of all employees, monitoring and appliance of new trends on active and future campaigns with the goal of providing quality and profitable service.

In order to achieve, maintain and strengthen these values, we are permanently committed to:

- ✚ employ professional and ambitious staff which will have opportunities and responsibilities to constantly develop and improve;
- ✚ continually improve technological equipment;
- ✚ nurture and develop partnership relations with users of our services and suppliers;
- ✚ continually monitor world trends in the area of own business and apply them in work;
- ✚ set ambitious, measurable and achievable goals;
- ✚ apply and continually improve the efficiency of the management system based on the requirements of the international standard ISO 9001;

In Zagreb, 26.09.2017.

Director:

Vladimir Kavur